

GE Healthcare

Centricity Healthcare User Group ICD-10 Centricity Practice Solution

Hilari Scott & Matt Wojcik
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imagination at work



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Today's discussion

What is ICD-10?

What does ICD-10 mean to the Practice?

What changes are being made to support ICD-10 on Centricity Practice Solution v11?

How will my Clinical and Revenue Cycle workflows change?

What Documentation is available?

CMS Regulatory Requirement

The **International Statistical Classification of Diseases and Related Health Problems, 10th Revision** (ICD-10 is a diagnostic coding system implemented by the World Health Organization (WHO) in **1993** to replace ICD-9, which was developed by WHO in the **1970s**.

ICD-10 CM = Clinical Modification (Diagnosis Codes)

ICD-10 PCS = Procedural coding system (Hospital only)

ICD-9-CM	ICD-10-CM
3-5 Digits in length	3-7 Digits in length
Mostly only numeric	Alpha-numeric
14,025 codes	90,000+codes

What are the ICD-10 challenges

1. Clinical documentation (much more specificity)
2. Shortage of experienced and trained coders
3. **Productivity** decrease (coders and clinicians)
4. Training expenses (coders)
5. Potential for increased reporting requirements
6. Increased claim denials (**provider errors** and payer processing errors)

Source: http://go.ingenix.com/webinars/HIMSS/resources/pdf/Ingenix_ICD-10ApproachesPitfalls_WP_100-1366.pdf

Increase in the level of specificity

R46.1 = “bizarre personal appearance”

R46.0 = “very low level of personal hygiene”

W22.02XA = “walked into lamppost, initial encounter

W22.02XD = “walked into lamppost, subsequent encounter”

V91.07XA = “burn due to water-skis on fire”

W59.21 = “bitten by turtle”

What does it mean to Practices?

Need to identify all current locations of the implementation of ICD-9 codes – the ICD-10 codes will take their place.

This includes:

- Practice management/EMR systems
- Encounter forms/superbills
- Paper and Electronic claim formats
- Payer contracts
- Public health and quality reporting protocols
- Interface capabilities

What should practices be doing?

- ✓ Determine when your practice can adopt an ICD 10 compatible version of the product
- ✓ Confirm you are hardware ready
- ✓ Make sure you have a plan to train internal staff on ICD 10 this could include but is not limited to:
 - ✓ Understanding internal process changes
 - ✓ Identifying current common ICD-9 usage that will need more specificity in ICD-10
 - ✓ Tracking payer adoption of ICD-10 via CEDI Gateway

What versions are compliant for which regulatory requirements?

Version CPS	Version EMR	GA	Regulation	Certification
9.5	9.5	10/2010	Meaningful Use Stage 1	CCHIT2011 Meaningful Use 2010 (3 year cert)
10		10/2011	5010	
11		1/2013	ICD 10	
12	9.8	ETA 2013	ICD 10 Meaningful Use Stage 2	Meaningful Use 2014 (3 year cert)

Confirm you are hardware ready

You can upgrade to CPS 11 From (PM04, CPS 2006, CPSv9.5, CPSv10)

If upgrading from CPS 10 client machines must be running **Windows 7 at a minimum**, which also implies that **Internet Explorer 9** is the minimum version for the web browser

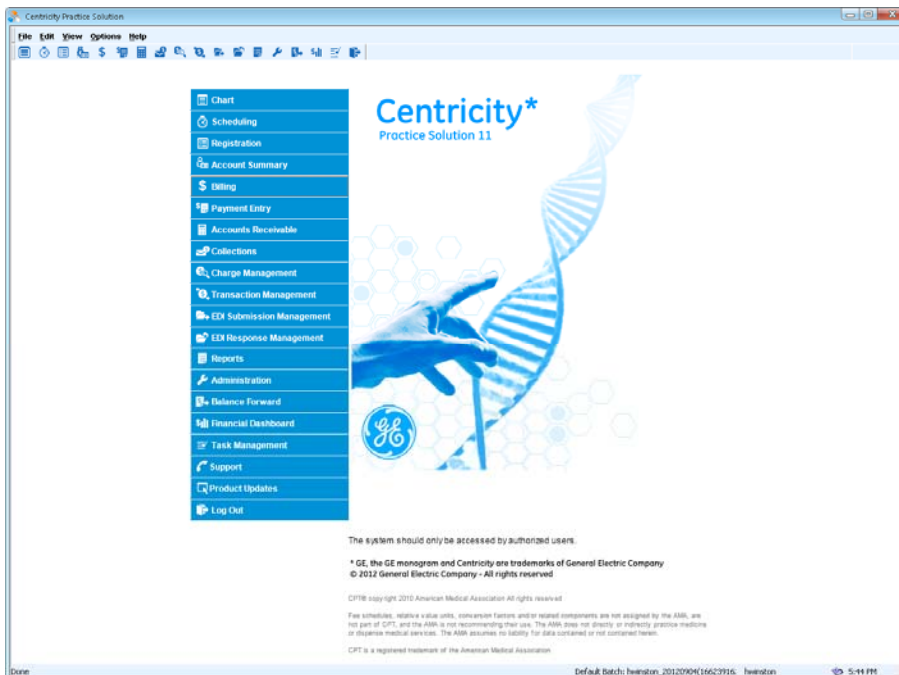
Versions Prior to 10 refer to the CPS 11 Systems planning guide:

http://centricitypractice.gehealthcare.com/downloads/cps_11/system_planning_requirements.pdf

What changes are going into Centricity Practice Solution?

The Approach

1. Productivity = **Better Search Engine**
2. Reduce coding errors = **Mapping Engine**
3. Familiarize Clinicians and Coders = **Display ICD-9 to ICD 10 Mapping**



What changes are going into Centricity Practice Solution?

The PM Load Code Feature in Administration will be updated to support ICD-10

User can sort by code range and filter and display results by Code Type

Code	Description	Effective	Expiration	Specialty
<input checked="" type="checkbox"/>	H40.1410 Capsular glaucoma with pseudoexfoliation of lens, right eye, stage	/ /	/ /	
<input checked="" type="checkbox"/>	H40.1411 Capsular glaucoma with pseudoexfoliation of lens, right eye, mild s			
<input checked="" type="checkbox"/>	H40.1412 Capsular glaucoma with pseudoexfoliation of lens, right eye, mode			
<input checked="" type="checkbox"/>	H40.1413 Capsular glaucoma with pseudoexfoliation of lens, right eye, sever			
<input checked="" type="checkbox"/>	H40.1414 Capsular glaucoma with pseudoexfoliation of lens, right eye, indeb			
<input checked="" type="checkbox"/>	H40.1420 Capsular glaucoma with pseudoexfoliation of lens, left eye, stage			
<input checked="" type="checkbox"/>	H40.1421 Capsular glaucoma with pseudoexfoliation of lens, left eye, mild st.			
<input checked="" type="checkbox"/>	H40.1422 Capsular glaucoma with pseudoexfoliation of lens, left eye, moder.			
<input checked="" type="checkbox"/>	H40.1423 Capsular glaucoma with pseudoexfoliation of lens, left eye, severe			
<input checked="" type="checkbox"/>	H40.1424 Capsular glaucoma with pseudoexfoliation of lens, left eye, indete			
<input checked="" type="checkbox"/>	H40.1430 Capsular glaucoma with pseudoexfoliation of lens, bilateral, stage			
<input checked="" type="checkbox"/>	H40.1431 Capsular glaucoma with pseudoexfoliation of lens, bilateral, mild st			
<input checked="" type="checkbox"/>	H40.1432 Capsular glaucoma with pseudoexfoliation of lens, bilateral, moder			
<input checked="" type="checkbox"/>	H40.1433 Capsular glaucoma with pseudoexfoliation of lens, bilateral, severe			
<input checked="" type="checkbox"/>	H40.1434 Capsular glaucoma with pseudoexfoliation of lens, bilateral, indete			
<input checked="" type="checkbox"/>	H40.1490 Capsular glaucoma with pseudoexfoliation of lens, unspecified eye			
<input checked="" type="checkbox"/>	H40.1491 Capsular glaucoma with pseudoexfoliation of lens, unspecified eye			
<input checked="" type="checkbox"/>	H40.1492 Capsular glaucoma with pseudoexfoliation of lens, unspecified eye			
<input checked="" type="checkbox"/>	H40.1493 Capsular glaucoma with pseudoexfoliation of lens, unspecified eye			
<input checked="" type="checkbox"/>	H40.1494 Capsular glaucoma with pseudoexfoliation of lens, unspecified eye			

Specialty list: Family Practice, Anesthesiology, Cardiology, Dermatology, Podiatry, General Surgery, General, Urology, Oncology, OB-GYN, A1, A2, Allergy/Immunology, Endocrinology, ENT, Gastroenterology, Hematology/Oncology, Internal Medicine, Mental Health, Neurology, Obstetrics/Gynecology, Ophthalmology, Orthopedics, Pediatrics, Physical Therapy, Psychiatry, Pulmonology.

It is not necessary to Load entire dictionary !

Loading codes by chapter

The screenshot shows a web browser window displaying the ICD-10 Version:2010 website. The page title is 'International Statistical Classification of Diseases and Related Health Problems'. The main content area is titled 'Chapter XI Diseases of the digestive system (K00-K93)'. Under this chapter, the 'Diseases of liver (K70-K77)' section is highlighted in yellow. This section includes a list of exclusions (Excl.): haemochromatosis (E83.1), jaundice NOS (R17), Reye syndrome (G93.7), viral hepatitis (B15-B19), and Wilson disease (E83.0). Below the exclusions, several ICD-10 codes are listed: K70 (Alcoholic liver disease), K70.0 (Alcoholic fatty liver), K70.1 (Alcoholic hepatitis), K70.2 (Alcoholic fibrosis and sclerosis of liver), K70.3 (Alcoholic cirrhosis of liver), K70.4 (Alcoholic hepatic failure), K70.9 (Alcoholic liver disease, unspecified), K71 (Toxic liver disease), K71.0 (Toxic liver disease with cholestasis), and K71.1 (Toxic liver disease with hepatic necrosis). The left sidebar shows a navigation tree with 'Diseases of liver' selected.

- 1 insert per specialty per ICD code
- Over 90K codes for ICD 10
- 10 Specialties x 90K codes = 900,000 inserts into Diagnosis table
- Long load time
- Long search time
- Unnecessary Codes vs. Performance



What changes are going into Centricity Practice Solution?

There are 8264 codes in the range from M00-M99

User can sort by codes range and filter and display results by Code Type

The screenshot shows a software window titled "Find Diagnosis". At the top, there is a row of buttons labeled with letters A through Z. Below this, there are input fields for "Code" (containing "M0"), "Description", "ICD Code", and "Specialty" (set to "(all)"). There is also a "Code Type" dropdown menu set to "ICD-10". A "Search" button is on the right, and a "Clear" button is below it. A checkbox labeled "Show Inactive Diagnoses" is present. The main area is a table with the following columns: "Code", "ICD Code", "Code Type", and "Description". The table lists various codes from M00 to M00.04, all with "ICD-10" as the code type and descriptions related to "Pyogenic arthritis". A pink arrow points from the text box to the "Code Type" column header.

Code	ICD Code	Code Type	Description
M00	M00	ICD-10	Pyogenic arthritis
M00.0	M00.0	ICD-10	Staphylococcal arthritis and polyarthritis
M00.00	M00.00	ICD-10	Staphylococcal arthritis, unspecified joint
M00.01	M00.01	ICD-10	Staphylococcal arthritis, shoulder
M00.011	M00.011	ICD-10	Staphylococcal arthritis, right shoulder
M00.012	M00.012	ICD-10	Staphylococcal arthritis, left shoulder
M00.019	M00.019	ICD-10	Staphylococcal arthritis, unspecified shoulder
M00.02	M00.02	ICD-10	Staphylococcal arthritis, elbow
M00.021	M00.021	ICD-10	Staphylococcal arthritis, right elbow
M00.022	M00.022	ICD-10	Staphylococcal arthritis, left elbow
M00.029	M00.029	ICD-10	Staphylococcal arthritis, unspecified elbow
M00.03	M00.03	ICD-10	Staphylococcal arthritis, wrist
M00.031	M00.031	ICD-10	Staphylococcal arthritis, right wrist
M00.032	M00.032	ICD-10	Staphylococcal arthritis, left wrist
M00.039	M00.039	ICD-10	Staphylococcal arthritis, unspecified wrist
M00.04	M00.04	ICD-10	Staphylococcal arthritis, hand

What changes are going into Centricity Practice Solution?

Custom Lists Remain but display both ICD 9 and ICD 10

Administration - Problem Custom Lists

File Edit View Options Help

Charts > Problem Custom Lists

Internal Medicine
Middle Ear
Nasal Sinuses
Nose/Nasopharynx
OB
OB/GYN
Orthopedics
Otitis

Diagnoses Procedures

Description	ICD-9	ICD-10	Duration
ACTINIC DERMATITIS	692.70	L57.8	
AMENORRHEA	626.0	N91.2	
ANGINA	413.9	I20.9	
ANGINA, UNSTABLE	411.1	I20.0	
ANKLE SPRAIN	845.00	S93.409	
ANXIETY	300.00	F41.9	
AORTIC STENOSIS	424.1	I35.0	
ARTHRITIS	716.90	M19.90	
ASTHMA	493.9		
BACK PAIN	724.5	M54.9	
BOWEL DISEASE, FUNCTIONAL	564.9	K59.9	
BRONCHITIS	490	J40	
BURSITIS	727.3	M71.9	

New...
Change...
Remove

New...
Change...
Remove

Problem Search Pre CPS10/CEMR 9.8

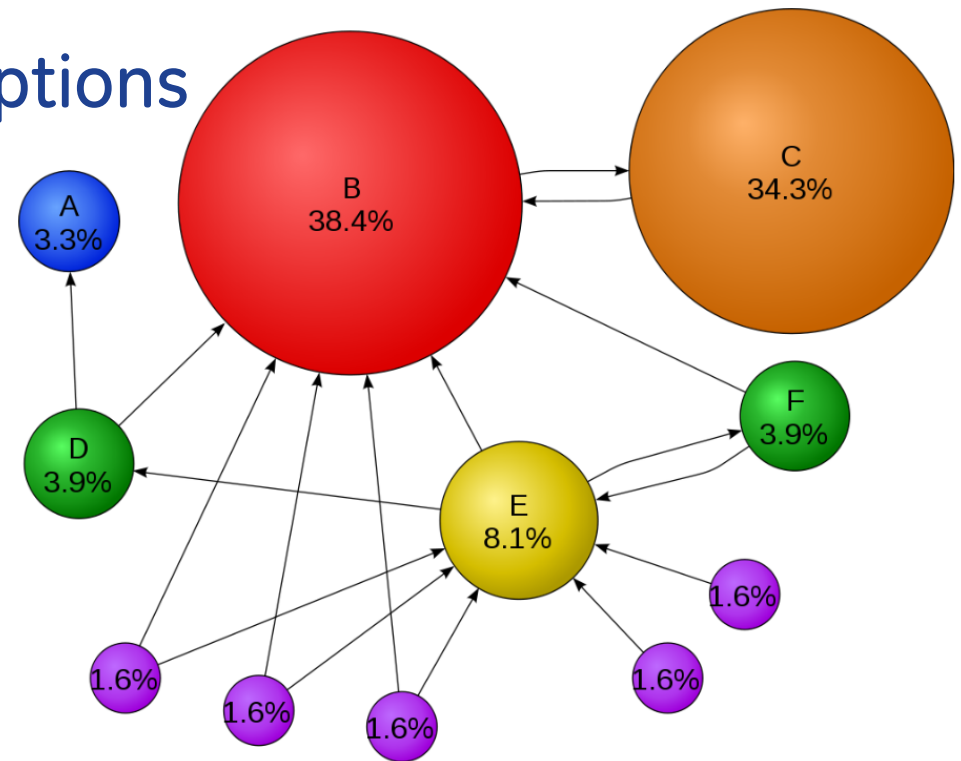
The screenshot displays the 'New Problem' window with several panels:

- Type of Problem:** A list of categories including 'Diagnosis of', 'Hospitalized for', 'History of', 'Status Post', 'Rule out', 'Question of', and 'Symptom of'.
- Potential Problem List:** A list of medical conditions such as 'ANGINA, FUNCTIONAL CLASS III', 'Risk of CORONARY ARTERY DIS', 'HYPERCHOLESTEROLEMIA', 'PROSTATIC HYPERTROPHY', and 'ARTHRITIS'.
- Find Problem:** A search interface with a dropdown menu set to 'Internal Medicine' and a 'Reference List...' button circled in red.
- Define Problem:** Fields for 'Description', 'Comments', 'Code' (set to 'Currently Uncoded'), 'Onset Date' (10/21/2011), 'End Date', and 'Duration' (Days, Weeks, Months).
- Find Problem (Diagnosis Codes):** Two search result panels. The top one shows results for 'fever' containing terms like 'ANAVIRAL HEMORRHAGIC FEVER', 'BOUNNEUSE FEVER', 'BLACKWATER FEVER', etc. The bottom one shows results for 'fracture' containing terms like 'AFTERCARE HEALING PATHOLOGIC FRACTURE UPPER ARM', 'AFTERCARE HEALING PATHOLOGIC FRACTURE UPPER LEG', etc. The right one shows results for 'hyper' containing terms like 'HTN SEC RENAL DISEASE PREVIOUS POSTPARTUM COND', 'HTN SEC RENAL DISEASE W/DELIV W/CURRENT PP COMPL', etc.

Red arrows point from the 'Reference List...' button to the search result tables, indicating the flow of information from the search criteria to the results.

A New search method

1. Limited clicking to setup search
2. Search by code or keyword automatically
3. Type ahead search results
4. Results based on usage, not alphabetical
5. Common (simple) descriptions
6. Able to learn



What changes are going into Centricity Practice Solution?

Clinical staff can search the problem list and display both ICD 9 and ICD 10

New Problem

Search

Search for: bac

Using:

Searching: *Smart List	ICD-9	ICD-10
Back pain	724.5	M54.9
Back pain, lumbar	724.2	M54.5
Bacterial vaginitis	616.10	N76.0
Back pain, chronic	724.5	M54.89
Back pain, acute	724.5	M54.89

Problem Definition

Description: *

Comments:

Code: ICD-9: ICD-10: Contraindications: None

Onset Date: 3/7/2013 Approximate

End Date: Select a date Approximate

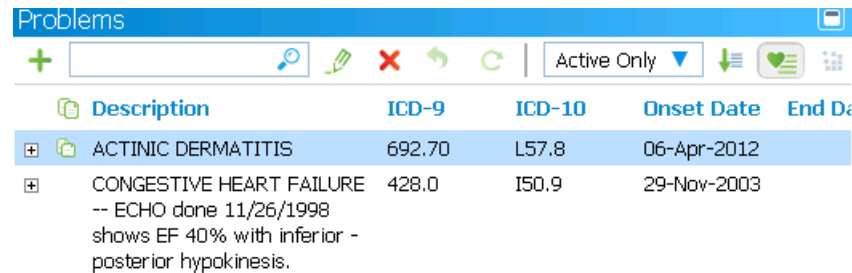
Duration: Days Weeks Months

Add to Custom List

Save and Continue OK Cancel

What changes are going into Centricity Practice Solution?

Both the ICD-9 and ICD-10 codes are listed. (automatically mapped upon upgrade)



Description	ICD-9	ICD-10	Onset Date	End Date
ACTINIC DERMATITIS	692.70	L57.8	06-Apr-2012	
CONGESTIVE HEART FAILURE -- ECHO done 11/26/1998 shows EF 40% with inferior - posterior hypokinesis.	428.0	I50.9	29-Nov-2003	

The formal ICD descriptions will display when the user hovers the mouse over a code.



Description	ICD-9	ICD-10	Onset Date	End Date
ARTHRITIS	716.90	M06.30	06-Apr-2012	

Unspecified arthropathy, site unspecified

What changes are going into Centricity Practice Solution?

Problem Lists will Display both ICD-9 & ICD 10 for the problem

Lisa S. Chamberlain *Resp. Provider:* **Ben G. Casey** *Patient ID:* **661**
51 Years - Female - *DOB:* **01-Mar-1961** *Insurance:* **Aetna Life and Casualty**
Work: **214-669-0123 [123]** *Group:*

Problems ⊞

| **Active Only**

<input type="button" value="✍️"/> Description	<input type="button" value="▲"/> ICD-9	ICD-10	Onset Date	End Date	Entered By
<input type="checkbox"/> <input type="button" value="✍️"/> ACTINIC DERMATITIS	692.70	L57.8	06-Nov-2012		Harry S. Winston MD
<input type="checkbox"/> <input type="button" value="✍️"/> ANXIETY	300.00	F41.9	06-Nov-2012		Harry S. Winston MD
<input type="checkbox"/> <input type="button" value="✍️"/> BACK PAIN	724.5	M54.9	06-Nov-2012		Harry S. Winston MD
<input type="checkbox"/> <input type="button" value="✍️"/> CHRONIC AIRWAY OBSTRUCTION (COPD)	496	J44.9	06-Nov-2012		Harry S. Winston MD
<input type="checkbox"/> <input type="button" value="✍️"/> HYPERCHOLESTEROLEMIA	272.0	E78.0	06-Nov-2012		Harry S. Winston MD

Problem list reviewed during this update

What changes are going into Centricity Practice Solution?

Introducing The "Smart List" A new form of Custom List

- Search results are based on "usage" data collected from MQIC. The most often used descriptions (synonyms) for the most often used codes.
- You can search by Description or by Code
- Added new search bar to the problems pane
- The Smart List and then

The screenshot displays the 'Problems' pane in the Centricity Practice Solution. A search for 'hyper' has been performed, resulting in a list of conditions. The 'New Problem' dialog box is open, showing the search results and allowing for the selection of a problem to add to the patient's list.

Problems Pane Search Results:

ICD-9	ICD-10	Date	End Date	Entered By
272.4	E78.5			
401.9	I10	-2012		Harry S. Winston MD
272.0	E78.0	-2012		Harry S. Winston MD
401.1	I10	-2012		Harry S. Winston MD
401.1	I10			
490	J44.9	06-Nov-2012		Harry S. Winston MD
272.0	E78.0	06-Nov-2012		Harry S. Winston MD

New Problem Dialog Box:

Search for:

Using:

Description:

Comments:

Code: ICD-9: ICD-10:

Onset Date:

End Date:

Duration: Days Weeks Months

Problem list reviewed during this update

Add to Custom List

Buttons: Save and Continue, OK, Cancel

Problem List Data:

Description	ICD-9	ICD-10
Fever, hx of	V15.9	Z87.898
Fever of unknown origin	780.60	R50.9
Fever, recurrent	087.9	A68.9

What changes are going into Centricity Practice Solution?

Inactive codes (from the PM) appear “grayed out” in the Smart List and in Custom Lists on the EMR

Problems

+ aut

Searching: *Smart List

	ICD-9	ICD-10	LO	Onset I
Autism	299.00	F84.0	LO	Onset I
Autoimmune hepatitis	571.42	K75.4	90	21-Aug-
Autonomic neuropathy, diabetic	250.60	E11.43	:	21-Aug-
Autoimmune thyroiditis	245.2	E06.3		21-Aug-
Autism, mild	299.00	F84.0		21-Aug-

What changes are going into Centricity Practice Solution?

New Problem Dialog

The User can search by description or code

Results appear as soon as the user starts typing

The Problem Type qualifier and the Potential Problem list have been removed

The Description is in a larger font

If the problem is "uncoded", the user sees feedback right away

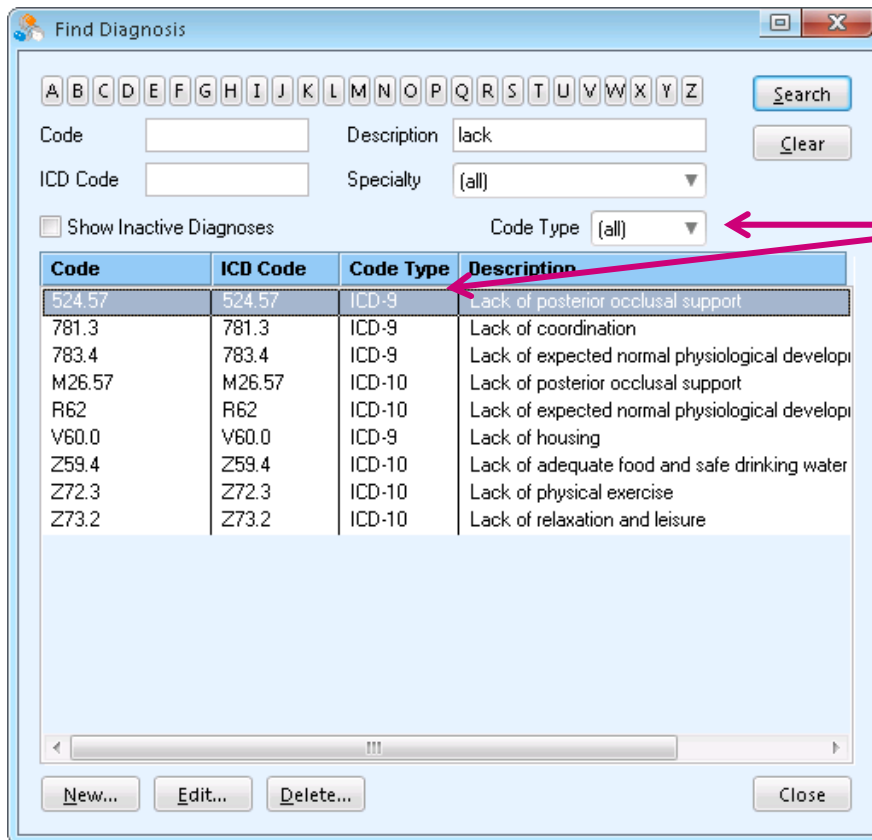
Search by Custom List or New SmartList

The screenshot shows the 'New Problem' dialog box. The search bar is at the top, followed by a 'Search for:' input field and a 'Using:' dropdown menu set to 'Internal Medicine'. Below this is the 'Problem Details' section, which includes a 'Description:' field containing the text 'This is an uncoded description'. Below the description is a 'Comments:' field. The 'Code:' field is highlighted with a red box and contains a warning icon and the text 'ICD-9:'. Below the code field are 'Onset Date:' and 'End Date:' fields with date pickers and 'Approximate' checkboxes. At the bottom, there are 'Add to Custom List', 'Save and Continue', 'OK', and 'Cancel' buttons. A tooltip is visible over the 'Code:' field, showing 'Code: ICD-9: 272.4 ICD-10: E78.0' and 'Onset Date: 6/20/2012 Other and unspecified hyperlipidemia'.

Mouse over for full ICD description

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10



User can filter and display results by Code Type

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10

Existing codes in the CPS database will reflect as ICD-9 after the upgrade

The screenshot shows the 'Edit Diagnosis' window with the following details:

- Inactive
- Code: 202.05
- ICD Code: 202.05
- Effective: / /
- Expiration: / /
- Description: Nodular lymphoma of lymph nodes of inguinal region and lower
- Notes: (empty text area)
- Specialty: A1, A2, Allergy/Immunology, Anesthesiology

At the top right, there are radio buttons for ICD-10 and ICD-9. A red arrow points from the text box to the ICD-9 radio button.

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10

New Diagnosis

Inactive

ICD-9 ICD-10

Code ICD Code

Effective / / Expiration / /

Description

Notes

Specialty

- A1
- A2
- Allergy/Immunology
- Anesthesiology

OK Cancel

When adding a new code, the user will have the option to select ICD-9 or ICD-10. Once the code is saved, the field cannot be updated.

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10

When ICD-10 is selected, two rows of ICD-9 codes are displayed – the CMS Reimbursement default ICD-9 code(s) and the Related ICD-9 code(s) used by your practice.

Edit Diagnosis

Inactive ICD-9 ICD-10

Code: ICD Code:

Effective: Expiration:

Description:

Notes:

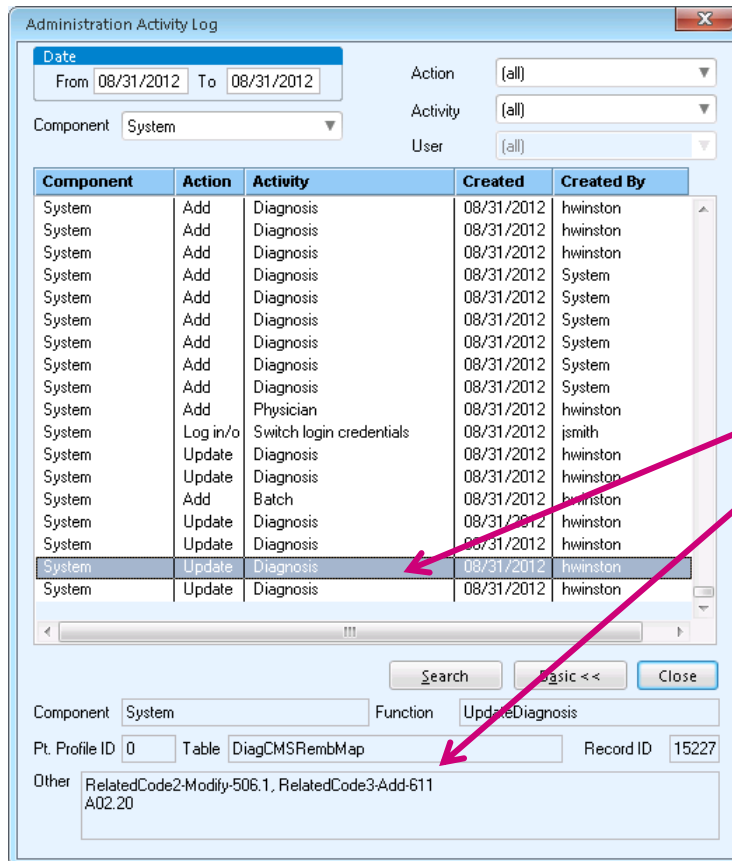
Specialty: A1 A2 Allergy/Immunology Anesthesiology

CMS ICD-9 Reimburse:

Related ICD-9 Codes:

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10



The screenshot shows the 'Administration Activity Log' window. It includes filters for Date (From 08/31/2012 To 08/31/2012), Action (all), Activity (all), User (all), and Component (System). The main table lists activities with columns for Component, Action, Activity, Created, and Created By. A red arrow points from a text box to the 'Update' row for 'Diagnosis'.

Component	Action	Activity	Created	Created By
System	Add	Diagnosis	08/31/2012	hwinston
System	Add	Diagnosis	08/31/2012	hwinston
System	Add	Diagnosis	08/31/2012	hwinston
System	Add	Diagnosis	08/31/2012	System
System	Add	Diagnosis	08/31/2012	System
System	Add	Diagnosis	08/31/2012	System
System	Add	Diagnosis	08/31/2012	System
System	Add	Diagnosis	08/31/2012	System
System	Add	Physician	08/31/2012	hwinston
System	Log in/o	Switch login credentials	08/31/2012	jsmith
System	Update	Diagnosis	08/31/2012	hwinston
System	Update	Diagnosis	08/31/2012	hwinston
System	Add	Batch	08/31/2012	hwinston
System	Update	Diagnosis	08/31/2012	hwinston
System	Update	Diagnosis	08/31/2012	hwinston
System	Update	Diagnosis	08/31/2012	hwinston
System	Update	Diagnosis	08/31/2012	hwinston

All Administration modifications to the Related ICD-9 Codes are logged in the Activity Log for the Visit.

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10

Find Charge Set

ABCDEF GHIJKLMNOPQRSTUVWXYZ Search

Name

Diagnosis Procedure

Show Inactive Charge Sets Code Type (all)

Name	ID	Code Type	Diagnosis	Procedures
allergy shot	1	ICD-9	995.3	J0240 99212
Anesthesia	2	ICD-9	284.1	01810 01995 99
annual over 40	3	ICD-9	v72.3	99212 95025 99
basal cell carcinoma	4	ICD-9	232.3	
BPH w/99214	5	ICD-9	600	
bronchitis	6	ICD-9	466.0	
cardio inpatient visits	7	ICD-9	746.5 396.0	
chest pain	8	ICD-9	413.9	
cleft,cranial	9	ICD-9	853.04 749.2	
Inpatient	11	ICD-9	078.7 084.8	
JYF 2nd opinion	22	ICD-9	239.8	
osteoporosis evaluation	33	ICD-9	733.00	
podiatry surgery	44	ICD-9	239.8	
Preop Lab	55	ICD-9	789.30	
severe skin disorder	66	ICD-9	702.11	
urinary tract infection	77	ICD-9	599.0	

New... Edit... Delete... Copy

Charge sets will be updated to store ICD-9 or ICD-10 codes.

Edit Charge Set

Inactive ICD-10 ICD-9

Charge Set ID

Diagnosis View List

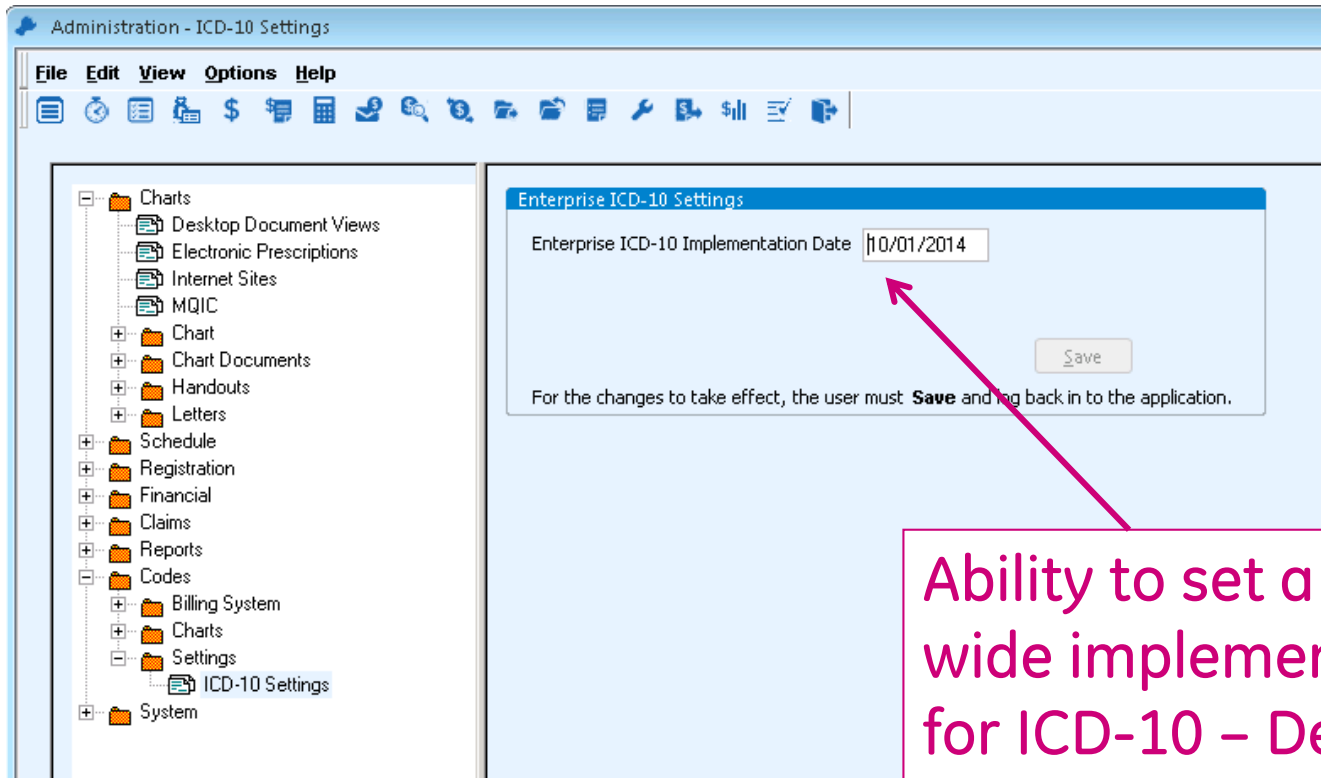
	ICD Code	Code	Description
1	995.3	995.3	Allergy
2			

Add... Edit... Remove...

Procedures View List

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10



Ability to set a system-wide implementation date for ICD-10 – Defaults to 10/01/2014

What changes are going into Centricity Practice Solution?

Administration will be updated to support ICD-10

Find Insurance Carrier

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Search

List Name Address Clear

Group City Zip

Show Inactive Insurance Carriers

List Name	ID	ICD-10 Impl	Address	City
AARP	44	10/01/2014	P O Box 13999	Philad
Acme Insurance Co.	135	10/01/2014	3330 Keller Springs #210	Carrollt
Acordia	30	10/01/2014	P O Box 3262	Charle:
Adminastar Federal	11	10/01/2014	Linn Station Road	Louisv
Administar Federal	33	10/01/2014	8115 Knue Road	Indian:
Administar Federal DME Carri	89	10/01/2014	P O Box 240	Indian:
Aetna Life and Casualty	1	10/01/2014	P O Box 1458	Carrollt
Aetna US Healthcare	48	10/01/2014	P O Box 18040	Columb
Aetna USHC -CAP PLAN	52	10/01/		
Aig Claim Services, Inc.	126	10/01/		
Aig Claim Services, Inc.	127	10/01/		
Allmerica Financial	77	10/01/		
Alternative Health Insurance	106	10/01/		
American Community Mutual I	31	10/01/		
American Medical Security	80	10/01/		

New... Edit... Delete... Merge

Provides the ability to designate payers that are not yet ready for ICD-10 codes

Edit Insurance Carrier

Information Service EDI Identification Orders

Inactive Carrier ICD-10 Implementation Date 01/01/2015

Name Adminastar Federal Carrier Type Group Health Plan

List Name Adminastar Federal Financial Class Commercial

ID 11 Allocation Set 80/20

What changes are going into Centricity Practice Solution?

Visit Diagnosis Entry

One single search field for Code, Description, and ICD Code

Diagnosis Entry (1) 000412 Boyd, Brad(67) (01/01/2015)

Search

Code E08.00

Description Diabetes mellitus due to underlying condition with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)

ICD Code E08.00

POA Indicator

Related ICD-9 Codes

< Prev Next > OK Cancel

Ability to override the Related ICD-9 Codes on a per diagnosis basis.

What changes are going into Centricity Practice Solution?

Visit Diagnosis Entry

All Visit specific modifications to the Related ICD-9 Codes are logged in the Activity Log for the Visit.

The screenshot shows a 'Visit Activity Log' window with a table of activities and a detailed view of a specific record. The table lists various actions performed on visit components, such as adding or updating diagnoses and procedures. A red arrow points from the text box to the 'Update Diagnosis' row in the table. Below the table, the detailed view shows the component 'Visit', function 'SavePatientVisit', patient file ID '67', table 'PatientVisitDiagsRelatedCodes', and record ID '409'. The 'Other' field contains the text: 'RelatedCode1-Modify-002.0, RelatedCode2-Add-620.7, RelatedCode3-Add-410.11 A01.03'.

Component	Action	Activity	Created	Created By
Visit	Add	Visit	08/31/2012	hwinston
Visit	Update	Bill Status	08/31/2012	hwinston
Visit	Add	Diagnosis	08/31/2012	hwinston
Visit	Add	Diagnosis	08/31/2012	hwinston
Visit	Add	Diagnosis	08/31/2012	hwinston
Visit	Add	Procedure	08/31/2012	hwinston
Visit	Update	Billing Owner	08/31/2012	hwinston
Visit	Update	Visit	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston
Visit	Update	Diagnosis	08/31/2012	hwinston

Component: Visit Function: SavePatientVisit
Pt. File ID: 67 Table: PatientVisitDiagsRelatedCodes Record ID: 409
Other: RelatedCode1-Modify-002.0, RelatedCode2-Add-620.7, RelatedCode3-Add-410.11 A01.03

What changes are going into Centricity Practice Solution?

Visit Diagnosis Entry

Diagnosis Entry (7) 000233 Picard, Brenda(7) (03/03/2005)

Search

Code test1234

Description On the Insert tab, the galleries include items that are designed to coordinate with the overall look of your document. You can use these

ICD test1234

POA Indicator

Related ICD-9 Codes 002.9

< Prev Next >

On the Insert tab, the galleries include items that are designed to coordinate with the overall look of your document. You can use these galleries to insert tables, headers, footers, lists, cover pages, and other document building blocks. When you create

When the description is over 2 lines, the user can hover over the description to view any long descriptions that exceed the screen display.

What changes are going into Centricity Practice Solution?

Visit and Case Management

Find Diagnosis

Search for: 250

Specialty: Dermatology

Code Type: ICD-9

Description	ICD-9	ICD-10	Code	Notes
Diabetes mellitus	250		250	
Diabetes mellitus without mention of complication	250.0		250.0	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus without mention of complication, not stated as uncontrolled	250.00	E11.9	250.00	
Type I (insulin dependent type) diabetes mellitus without mention of complication, not stated as uncontrolled	250.01	E10.9	250.01	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus without mention of complication, uncontrolled	250.02	E11.65	250.02	
Type I (insulin dependent type) diabetes mellitus without mention of complication, uncontrolled	250.03	E10.65	250.03	
Diabetes with ketoacidosis	250.1		250.1	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus with ketoacidosis, not stated as uncontrolled	250.10	E11.69	250.10	
Type I (insulin dependent type) diabetes mellitus with ketoacidosis, not stated as uncontrolled	250.11	E10.10	250.11	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus with ketoacidosis, uncontrolled	250.12	E11.69	250.12	
Type I (insulin dependent type) diabetes mellitus with ketoacidosis, uncontrolled	250.13	E10.10	250.13	
Diabetes with hyperosmolarity	250.2		250.2	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus with hyperosmolarity, not stated as uncontrolled	250.20		250.20	
Type I (insulin dependent type) diabetes mellitus with hyperosmolarity, not stated as uncontrolled	250.21	E10.69	250.21	
Type II (non-insulin dependent type) or unspecified type	250.22	E11.00	250.22	

OK Cancel

User is able to search by Code, Description, or ICD Code

What changes are going into Centricity Practice Solution?

Visit and Case Management

Search is automatically filtered by Visit Date, Case Date, or Charge Set type

Description	ICD-9	ICD-10	Code	Notes
Diabetes mellitus	250		250	Must be billed with code 250.01
Diabetes mellitus without mention of complication	250.0		250.0	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus without mention of complication, not stated as uncontrolled	250.00	E11.9	250.00	
Type I (insulin dependent type) diabetes mellitus without mention of complication, not stated as uncontrolled	250.01	E10.9	250.01	
Type II (non-insulin dependent type) or unspecified type diabetes mellitus without mention of complication, uncontrolled	250.02	E11.65	250.02	
	250.03	E10.65	250.03	
	250.1		250.1	Do not bill to Aetna

Both ICD-9 & ICD-10 codes are returned in the search to facilitate learning of new codes

User can enter key Notes to display in search results

What changes are going into Centricity Practice Solution?

Importing Charges

When importing charges from the Chart, both ICD-9 and ICD-10 will be sent across the application.

Based on the Visit date, the correct ICD code will be imported into the Visit.

For external EMR applications, we are updating the MIK to accommodate both ICD-9 and ICD-10 code sets.

What changes are going into Centricity Practice Solution?

Mel Symbols have been updated for Encounter Forms

MEL_CHANGE_PROBLEM New Symbol
MEL_REMOVE_PROBLEM New Symbol

LIST_ASSESSMENTS	Updated for ICD-10
MEL_ADD_ASSESSMENT	Updated for ICD-10
MEL_ADD_MEDICATION	Updated for ICD-10
MEL_ADD_ORDER	Updated for ICD-10
MEL_ADD_PROBLEM	Updated for ICD-10
ORD_INDICATIONS	Updated for ICD-10
ORD_WITH_DIAG	Updated for ICD-10
ORDERS_AFTER	Updated for ICD-10
ORDERS_ALL	Updated for ICD-10
ORDERS_NEW	Updated for ICD-10
ORDERS_PRIOR	Updated for ICD-10
PROB_AFTER	Updated for ICD-10
PROB_LIST_CHANGES	Updated for ICD-10
PROB_NEW	Updated for ICD-10
PROB_PRIOR	Updated for ICD-10
PROB_REMOVED	Updated for ICD-10
PROBLEM_CUST_LIST	Updated for ICD-10

What changes are going into Centricity Practice Solution?

Reports

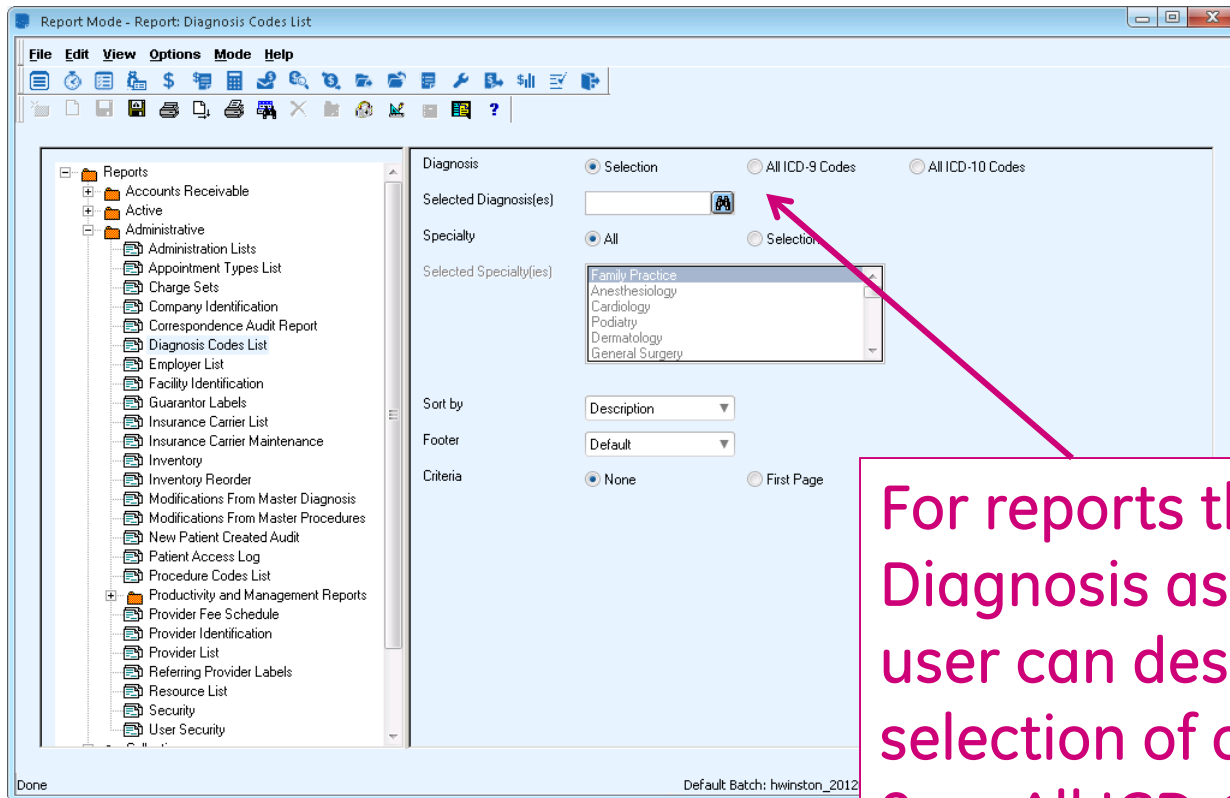
All reports that reference ICD codes will be updated to display ICD-9 and/or ICD-10 codes.

The criteria will be updated as needed to allow the user to filter by either ICD-9 or ICD-10 codes.

Superbills have been updated to show both ICD-9 and ICD-10 codes.

What changes are going into Centricity Practice Solution?

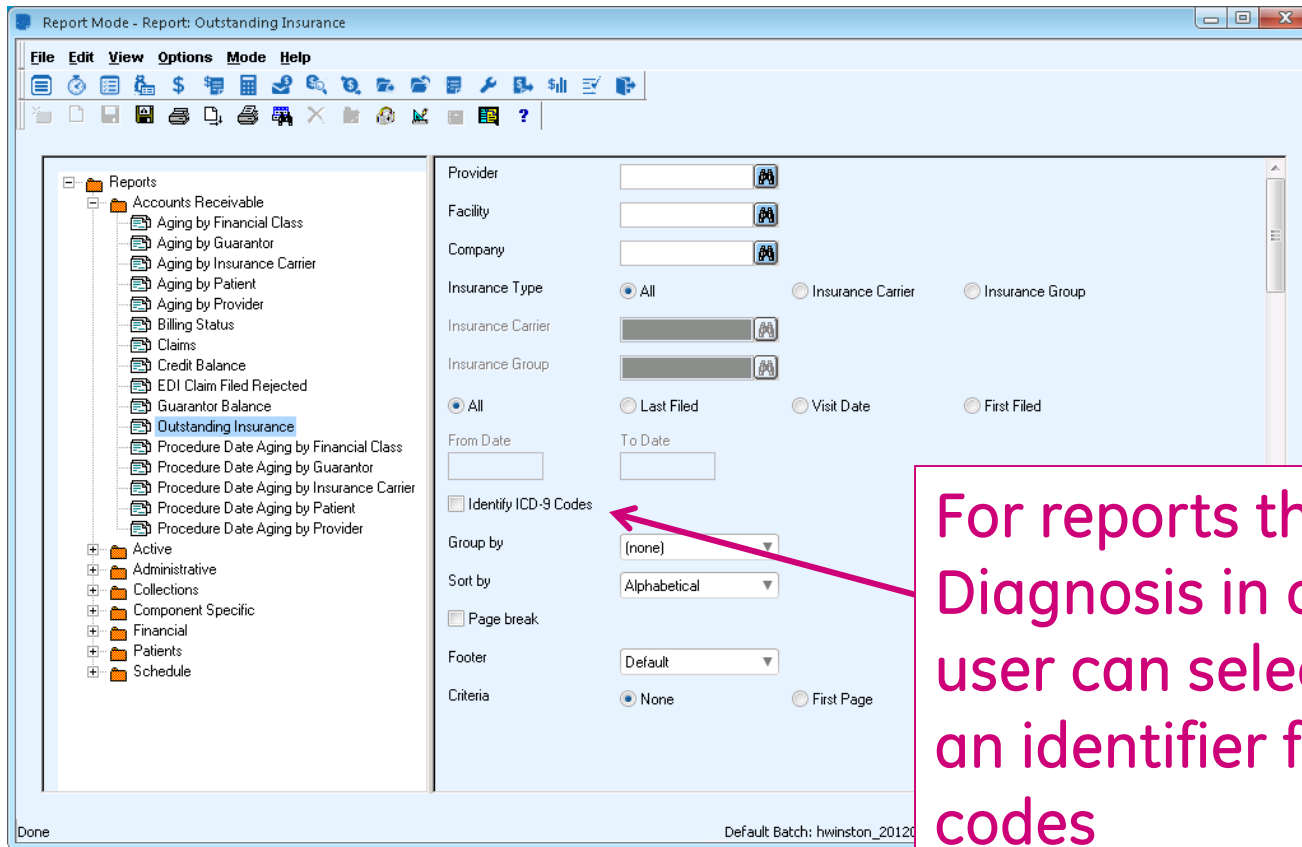
Reports



For reports that contain Diagnosis as criteria, the user can designate a selection of codes, All ICD-9, or All ICD-10 codes

What changes are going into Centricity Practice Solution?

Reports



For reports that display Diagnosis in output, the user can select to display an identifier for ICD-9 codes

What changes are going into Centricity Practice Solution?

Reports

Visit	Company	Provider	Facility
Service	Code	Description	
07/22/2005	Medical Clinics,PC	Casey MD, Ben G	River Oaks M
	*466.0	Bronchitis	
07/22/2005		Payment	
07/22/2005	99203	Office or other outpatient visit for the evaluation and management of a new pat three key components: a detailed history; a detailed examination; and medical and/or coordination of ca ions for sputum immobilization	

When checked, ICD-9 codes in the report contain an identifier - the specific identifier is reported in the footer of the report output

* Denotes ICD-9 Code
08/31/2012 4:43 pm
Patient Ledger

What changes are going into Centricity Practice Solution?

Claims

CMS 1500, UB 04, and UB 04EX have been updated to support ICD-10 codes. The forms will print either ICD-9, ICD-10, or Related ICD-9 codes based on the Visit Date and the Payer ICD-10 Implementation date.

EDI Plug-ins will be updated in a service pack release prior to the October 1, 2014 deadline for ICD-10 implementation.

What changes are going into Centricity Practice Solution?

Visit – Claims Tab

Visit - 000413 - Boyd, Brad - 67 (01/01/2015)

File Edit View Options Help

Resp. Provider: Skinner MD, Visit Description: [Empty], Status: Filed - Primary

Visit Info. | Filing (1) | Filing (3) | Notes | Charges | Trans. | Corr. | Claims

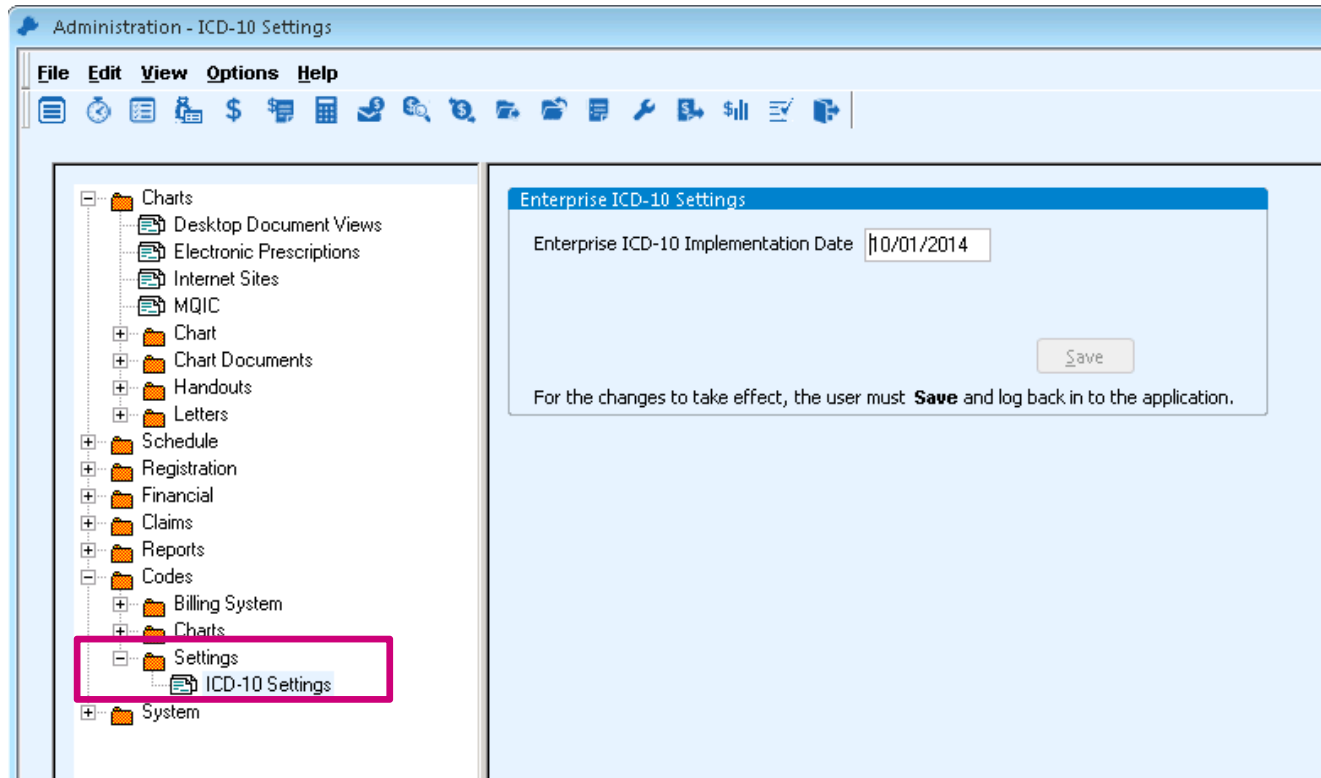
First filed on: 08/31/2012, Last filed on: 08/31/2012, Claim Status: [Empty]

Date Transmitted	Procedures Filed	Diagnoses Filed	Amount Filed
08/31/2012 04:28pm	99213	A01.03 C26.8 B60.13	85

Diagnoses Filed on the Visit are now displayed on the Claims tab for Paper & Electronic claims filing types

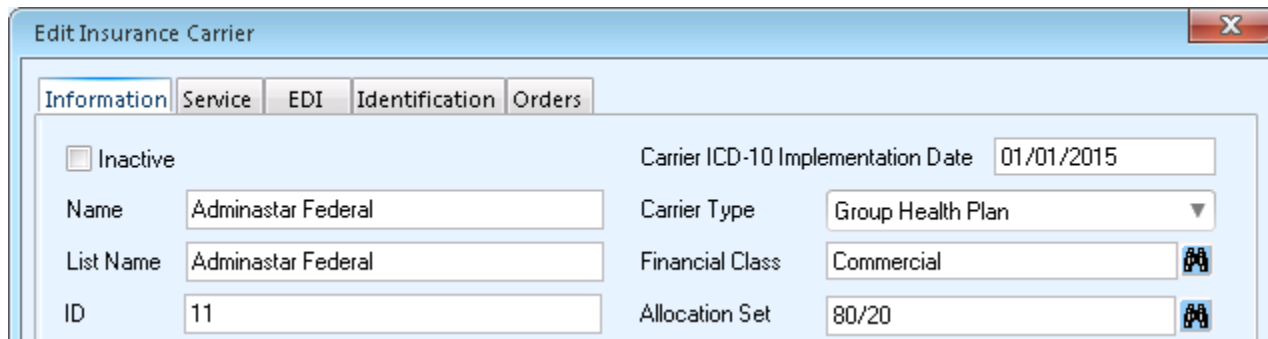
How will my Revenue Cycle workflows change?

Enterprise ICD-10 Implementation Date controls data entry



How will my Revenue Cycle workflows change?

Carrier ICD-10 Implementation Date controls whether to use ICD-10 or Related ICD-9 Codes when billing the claim



The screenshot shows a software window titled "Edit Insurance Carrier" with a close button (X) in the top right corner. The window has a tabbed interface with tabs for "Information", "Service", "EDI", "Identification", and "Orders". The "Information" tab is active. The form contains the following fields:

<input type="checkbox"/> Inactive	Carrier ICD-10 Implementation Date	01/01/2015	
Name	Adminastar Federal	Carrier Type	Group Health Plan
List Name	Adminastar Federal	Financial Class	Commercial
ID	11	Allocation Set	80/20

The Carrier ICD-10 Implementation date cannot be prior to the Enterprise ICD-10 Implementation date – it can only be equal to or later.

How will my Revenue Cycle workflows change?

Visit Date prior to the Enterprise ICD-10 Implementation Date

The screenshot displays a 'Find Diagnosis' dialog box in a medical software interface. The dialog has a search field containing '250', a 'Specialty' dropdown menu set to 'Family Practice', and a 'Code Type' dropdown menu set to 'ICD-9'. Below the search fields is a table of search results for 'Diabetes mellitus' with columns for ICD-9, ICD-10, Code, and Notes. The background shows a 'Diagnosis View List' with a table containing one row with ICD Code '250'.

ICD Code	Code	Description
1	250	

Description	ICD-9	ICD-10	Code	Notes
Diabetes mellitus	250		250	
Diabetes mellitus without mention of complication Type II (non-insulin dependent type) or unspecified type	250.0		250.0	
diabetes mellitus without mention of complication, not stated as uncontrolled	250.00	E11.9	250.00	

The user will still key ICD-9 codes like today
– all searches should be using the ICD-9
codes and all results will be filtered by ICD-9
codes

How will my Revenue Cycle workflows change?

Visit Date on or after the Enterprise ICD-10 Implementation Date and Carrier ICD-10 Implementation Date

Diagnosis View List

ICD Code	Code
1	diab

Find Diagnosis

Search for: diab

Specialty: (all)

Code Type: ICD-10

Description	ICD-9	ICD-10	Code	Notes
Diabetes mellitus due to underlying condition		E08	E08	
Diabetes mellitus due to underlying condition with hyperosmolarity		E08.0	E08.0	
Diabetes mellitus due to underlying condition with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)	249.20	E08.00	E08.00	

Procedures View List

Code	Des
1	

The user will key and search by ICD-10 codes – the ICD-10 codes will be billed on the claims.

How will my Revenue Cycle workflows change?

Visit Date on or after the Enterprise ICD-10 Implementation Date but not past the Carrier ICD-10 Implementation Date

The screenshot shows a software window titled "Diagnosis Entry (1) Boyd, Brad(67) (09/04/2015)". It contains the following fields and values:

- Search: E08.00
- Code: E08.00
- Description: Diabetes mellitus due to underlying condition with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)
- ICD Code: E08.00
- POA Indicator: (empty)
- Related ICD-9 Codes: 249.20

Navigation buttons include "< Prev", "Next >", "OK", and "Cancel".

The user will still key ICD-10 codes, but claims will be filed with the Related ICD-9 Codes.

How will my Revenue Cycle workflows change?

When more than one Related ICD-9 code exists...

The Diagnosis linking is updated on the Visit – the first related diagnosis is still Diagnosis 1, but rather than the second ICD-10 code being Diagnosis 2, the second Related Code becomes Diagnosis 2 for the Visit

Diagnosis Entry (1) Boyd, Brad(67) (09/04/2015)

Search: E08.00

Code: E08.00

Description: Diabetes mellitus due to underlying condition with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)

ICD Code: E08.00

POA Indicator: |

Related ICD-9 Codes: 249.20, 232.0, 250.11, |

< Prev Next > OK Cancel

How will my Revenue Cycle workflows change?

The Diagnosis Code(s) filed on the Visit are reflected on the Claims tab

249.20
250.10
09042015 0904

CMS1500 Output reflects Related ICD-9 Codes

Diagnosis Entry (1) 000412 Boyd, Brad(67) (01/01/2015)

Search: E08.00

Code: E08.00

Description: Diabetes mellitus due to underlying condition with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)

ICD Code: E08.00

POA Indicator:

Related ICD-9 Codes: 249.20, 250.10, 250.13

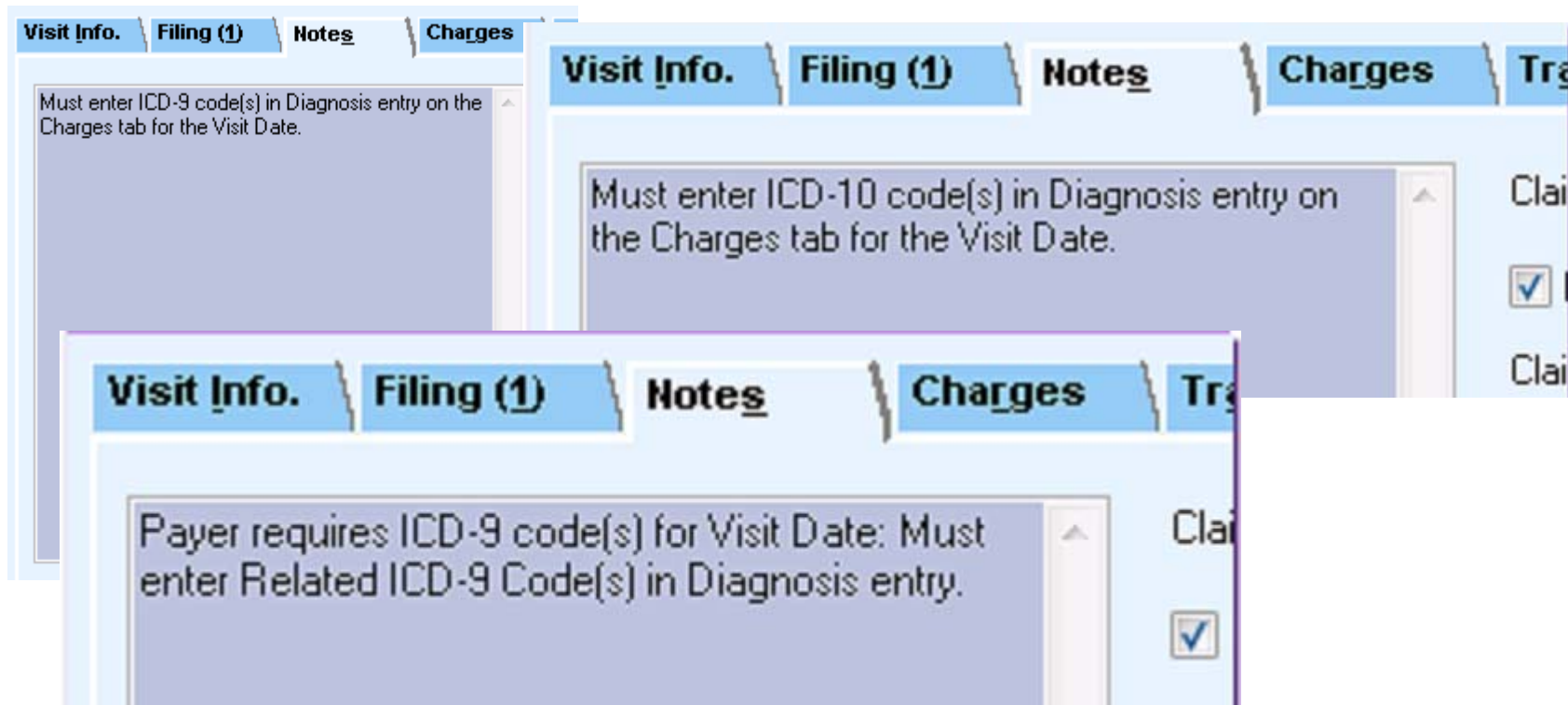
< Prev Next > OK Cancel

File Name	Date Transmitted	Procedures Filed	Diagnoses Filed	Amount Filed
	09/04/2012 03:35pm	99213	249.20 250.10 250.13	95

Claims tab reflects the Related Codes as well

How will my Revenue Cycle workflows change?

Approval edits have been added to prevent the wrong code version from being filed on the Visit



In Summary How will my Revenue Cycle workflows change?

1. All Charge entry will require ICD 10 for all visits entered with a Date of Service after the Administration Date
2. Administrators will need to establish practice ICD Transition Date

Documentation and Training

- Training Portal

www.cpstraining-gehc.com/joomla

- Release Notes

http://centricitypractice.gehealthcare.com/downloads/cps_11/cps_release_notes.pdf

- What's New

http://centricitypractice.gehealthcare.com/downloads/cps_11/whats_new.pdf

Centricity Practice Solution

Practice Management Health Check

GE Healthcare's Practice Management Health Check is a results-driven process designed to assess and improve your Revenue Cycle performance. A consultant will remotely sign in to your Centricity Practice Management system and use your data to analyze your performance.

Areas reviewed

- Administrative Table Setup
- Patient Demographic Data
- Billing and EDI Process
- Claim Rejections/Denials
- A/R Follow and Collection

Solution highlights

- Identifies workflow inefficiencies, unrecognized revenue, and process gaps that may be costing you time and money.
- Establishes your current baseline performance that we compare against industry benchmarks.
- Following our analysis, a comprehensive report will be delivered to you, along with our recommendations for process and/or system improvements. This report will be discussed during a WebEx meeting.

Have you balanced your practice lately?



- **Results-driven**
- **Reasonably priced**
- **On-site and Remote options available**

For details, pricing information or to schedule a Health Check, email RevenueCycleConsulting@ge.com.



Centricity EDI Services



Centricity EDI Services is a proven all-payer clearinghouse solution and proactive services offering that is currently helping over 1900 Centricity revenue cycle management customers reduce costs, reduce A/R days and optimize profitability

Key business benefits:

- Optimize financial performance and profitability
- Reduce costs and improve billing efficiency
- Insight for improving revenue cycle performance

Hosted ClaimsManager

One of the best ways to reduce rejections & denials is to prevent them before they occur!

Hosted ClaimsManager is a pre-claim, clinical editing solution and proactive claim analysis service that identifies and resolves posting errors that would later result in a rejection or a denial.

- Reduce clinical rejections and denials before they negatively impact financial performance
- Reduce costs associated with addressing rejected or denial claims
- Support regulatory compliance by evaluating claims against specified coding rules while detecting Medicare Correct Coding Initiative edits
- Support regulatory compliance by comparing claims to local payer coding regulations and guidelines

Thank you for joining us.

Questions

